



PREMIUM GOLD PACKAGE- BY INVITATION ONLY

This package is extremely popular with our celebrity and high profile clients who tend to have many additional concerns about the way in which their case will be handled and who they will be in contact with at the firm.

In addition to guaranteeing a choice of trial counsel, there are many other factors which we feel give a client more peace of mind that we include in this unique package.

Many of the benefits we offer demonstrate our understanding of the importance of communication and discretion. However, to be certain that we can meet our own self-imposed high standards, the premium gold package cannot be offered to everyone.

If you are interested in instructing us via this route, please ask to speak to Jeanette Miller or other members of the PGP team (Jill Blamire or Chris Proctor).

Set out below is a summary of our Elite Silver package benefits:

- NOT GUILTY - FIXED FEE OF BETWEEN £25,000-£30,000 PLUS VAT DEPENDING ON ISSUES INVOLVED IN THE CASE;
- GUILTY – FIXED FEE OF £12,500 PLUS VAT;
- PERSONAL (UNTIMED) MEETING WITH SENIOR PARTNER AT VENUE OF YOUR CHOICE;
- PRIVATE TELEPHONE ACCESS TO JEANETTE MILLER AT THE FOLLOWING LOCATIONS:
 - DIRECT OFFICE LINE
 - MOBILE
 - BLACKBERRY
 - HOME
 - PROPERTY ABROAD
 - PERSONAL ASSISTANT'S DIRECT LINE AND MOBILE
- GUARANTEE OF JEANETTE MILLER WORKING SOLELY ON YOUR CASE
- FREE PRESS RELATIONS SERVICE
- GUARANTEED CHOICE OF ADVOCATE FROM SPECIALIST PANEL INCLUDING QUEEN'S COUNSEL (QC)
- PRE-TRIAL CONFERENCE
- FAMILY VIP MEMBERSHIP FOR LIFE
- CHAUFFEUR DRIVEN VEHICLE OF YOUR CHOICE (MERCEDES / BMW / JAGUAR/BENTLEY) TO AND FROM TRIAL
- VIDEO CONFERENCE CALL WITH JEANETTE MILLER AT LEAST ONCE PER MONTH OR AT A LESSER FREQUENCY OF YOUR CHOOSING
- WEEKLY EMAIL/TELEPHONE UPDATE ON YOUR CASE



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- ALL CORRESPONDENCE ON YOUR CASE SCANNED AND SENT TO YOU
- COURT APPEARANCE TRAINING WITH BOND SOLON <http://www.bondsolon.com/witnesses-of-fact/>
- FREE LAWPACK KIT
- FREE COURT DOCUMENTS FOLDER
- TRIAL/FINAL HEARING LIAISON TEAM
- PRIORITY BILLING IF ACQUITTED

If this package is of interest to you or your client(s), we have set out more detail about the benefits on the following pages.

- **NOT GUILTY - FIXED FEE OF BETWEEN £25,000-£30,000 PLUS VAT DEPENDING ON ISSUES INVOLVED IN THE CASE;**

Once we have agreed a fixed fee, should you wish to proceed with the Premium Gold Package, payment can be arranged by one of the following ways:

1. Payment by lump sum

10% discount reimbursed after cleared funds received if payment made in one lump sum within 48 hours of instruction.

2. Payment by instalments

If you would prefer to pay by instalments, we will require a minimum initial payment of £5000 plus VAT to open a file on your behalf.

A further payment of 50% of the balance is required within 48 hours of the first hearing of the case.

Payment of the balance of fees is required once we have notice of the trial date.

- **GUILTY – FIXED FEE OF £12,500 PLUS VAT;**

Because we will most likely have a limited period in which to prepare your case, we require full payment to be made upon you placing your instructions with us.

- **PERSONAL (UNTIMED) MEETING WITH SENIOR PARTNER AT VENUE OF YOUR CHOICE**

If you are considering this package we expect you will be an extremely busy person with many other pressures in your daily life in addition to dealing with this prosecution against you.

One of the most important benefits of our Premium Gold Package involves a guarantee that Jeanette Miller will meet with you to discuss your case at length.



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The meeting can be arranged at our offices in Manchester or London or at a location of your choosing within the UK.

If you require a meeting abroad, this can also be arranged at an additional premium.

- **PRIVATE TELEPHONE ACCESS TO JEANETTE MILLER AT THE FOLLOWING LOCATIONS:**

We find that communication is key to the success of Geoffrey Miller Solicitors. We will always divulge our various contact details to our clients but a Premium Gold Package member will receive the following additional contact details to ensure a round the clock response.

PREMIUM GOLD HOTLINE

(24 hour dedicated number for premium gold members)

JEANETTE MILLER'S DIRECT OFFICE LINE

Jeanette is office based for much of the time in view of her primary role of running the business. However, if she is not available because she is not in the office, her direct line will revert to voicemail and a message can be left. If she is not in the office, the voicemail message will make this clear, and you can reach her or other members of the Premium Gold Package team on the other numbers provided.

JEANETTE MILLER'S MOBILE

This is only ever switched off if Jeanette is in court, on a plane, in a hospital or she is asleep!

JEANETTE MILLER'S BLACKBERRY

See Jeanette's mobile.

JEANETTE MILLER'S HOME

Rarely there, but if she is, you can catch her at home.

JEANETTE MILLER'S PROPERTY ABROAD

Jeanette frequently visits her French home in Nice and if she is there, you can reach her on her French landline.

PERSONAL ASSISTANTS' DIRECT LINES AND MOBILES

Jill Blamire is the office manager of Geoffrey Miller Solicitors and has a very good understanding of all of the Geoffrey Miller clients' service needs.



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Jill is responsible for ensuring that the Premium Gold Package clients receive their various updates and scanned correspondence so she also has a good idea of what is happening in every PGP client's case.

- **GUARANTEE OF JEANETTE MILLER WORKING SOLELY ON YOUR CASE**

Jeanette is frequently involved in non-PGP clients' cases and will work on many cases with the designated caseworker from the Geoffrey Miller team. However, to enable Jeanette to conduct her operations role, she does not have sole conduct of any non-PGP case.

If you wish to instruct us as a PGP client, Jeanette will be the case handler, only delegating tasks to other members of the team on rare occasions when this is unavoidable.

- **FREE PRESS RELATIONS SERVICE**

Dealing with unwanted press attention can add to your concerns about defending prosecution and our press relations service is designed to remove this headache from you. You may already have an agent or PR company who deal with the press on your behalf. There may be restrictions on what can be said as part of a press release. Our press team will liaise with yours on exactly how to manage any attention from the media.

- **GUARANTEED SELECTION OF 1 OF 3 ADVOCATES FROM SPECIALIST PANEL INCLUDING QUEEN'S COUNSEL (QC)**

There are a limited number of barristers whose style and skills make them the country's leaders in the field of alcohol related offences.

Jeanette Miller does not offer her own advocacy services to any client as she is committed to running the business and overseeing the preparation side of our cases. Over the last 11 years of running and managing 2 successful law firms, one of Jeanette's noticeable strengths has been in ensuring that service levels offered to her clients match those more commonly received abroad in countries such as America.

Jeanette's focus on business development have resulted in many impressive achievements such as writing a motoring law kit, producing a fortnightly legal column for motoring magazine, What Diesel Car, and contributing to the ask the experts column in the Sunday Times supplement InGear. Jeanette was also responsible for setting up the expert organisation, AMOL (Association of Motor Offence Lawyers) in 2007 of which she is chief executive and founding president.



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Jeanette has used and vetted dozens of barristers over the years and whilst we have an excellent working relationship with numerous counsel we have selected a shortlist of 3 barristers for use by our PGP clients. The PGP panel of approved barristers consists of 3 barristers who are specialists in alcohol cases, one of whom is a QC (Queen's Counsel). They are fully aware of the PGP scheme we operate and know how important our PGP clients are.

- **PRE-TRIAL CONFERENCE**

You may wish to meet with the barrister we have selected prior to your trial to discuss the strategy for the hearing. A conference can be arranged at the barrister's chambers (or at a location of your choice at an additional premium.)

- **FAMILY VIP MEMBERSHIP FOR LIFE**

VIP membership entitles the member to call Jeanette Miller personally day or night, at no charge (apart from the cost of the call.) If, for some reason Jeanette is not available, the member can call our back up emergency number which is always manned by a qualified motoring lawyer and not by a call centre.

- **CHAUFFEUR DRIVEN VEHICLE OF YOUR CHOICE (MERCEDES/BMW/JAGUAR/ BENTLEY/ROLLS ROYCE) TO AND FROM TRIAL.**

If you are convicted at trial you will most probably be banned from driving with immediate effect so we always advise our clients not to drive to court.

From our experience, it can add to a client's stress driving to court in any event because of the need to find a suitable parking space and deal with any traffic issues along the way. We want you to be as calm and stress-free as possible on the day of your trial and so we arrange chauffeur driven transport to and from court for the day of trial as one of the PGP benefits.

Another reason why we provide this benefit to our PGP clients is to try to protect our clients from unwanted press attention. The media may be aware of your impending court appearance and we find that being driven to court in a car not connected to you in any way can be a useful way off heading off the paparazzi so that you are not photographed walking into court.

- **VIDEO CONFERENCE CALL WITH JEANETTE MILLER AT LEAST ONCE PER MONTH OR AT A LESSER FREQUENCY OF YOUR CHOOSING**

You may not require a video call every week, but if you do, we provide this as part of the PGP package. Some clients want face to face communication and whilst distance and time pressures would ordinarily prevent this, video calls make it possible.



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- **WEEKLY EMAIL/TELEPHONE UPDATE ON YOUR CASE**

There may be nothing to report on your case but every day, you will receive an update telling you what developments there have or have not been.

We know unless we tell you what is happening it is tempting to assume that your file is gathering dust on a shelf. None of our PGP clients could ever make this assumption as your file is worked upon on a daily basis.

- **ALL CORRESPONDENCE ON YOUR CASE SCANNED AND SENT TO YOU**

Every letter, email, and document sent and received is scanned and sent to a PGP client so you know exactly what we do.

- **COURT APPEARANCE TRAINING**

You may have heard of media training before and you may have even undergone a session or two. Court appearance training is provided to all PGP clients so you know exactly what to expect when you are in the courtroom. You know what each person's role in the case will be and the procedures that must be followed.

You will be informed of basic court room etiquette and how to present your evidence so that it is received in the most favourable light. We are not able to provide "coaching" in what to say in court as this is prohibited by our regulatory body but we will give you guidance on presentation skills and court etiquette so that you are familiar with the procedures of the courtroom.

We currently enlist the services of leading witness familiarisation experts Bond Solon for this training.

- **FREE LAWPACK KIT**

In May 2007 Jeanette Miller produced a kit for motorists to be able to defend themselves. We know this is not something a PGP client wishes to contemplate but the kit explains much of the legal procedure involved in a trial and in particular in drink related cases. The kit is provided to all PGP clients at the outset of the case free of charge.

- **FREE COURT DOCUMENTS FOLDER**

As mentioned above, we send our PGP clients a great deal of paperwork and we suggest that you file it in the court documents folder we provide and bring this to court on each occasion you are required to attend.



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Prior to trial, we will send a fresh set of papers in the same format that has been provided to your trial barrister to make it easier for you to follow the case as it unfolds.

- **TRIAL/FINAL HEARING LIAISON TEAM**

Your trial advocate will be busy on the day of your trial ensuring that your case is effectively tried. To support the trial advocate and guide you through the process, we arrange for a member of the Geoffrey Miller Team to be present at the trial and supporting you at all times when in court.

- **PRIORITY BILLING IF ACQUITTED**

If you are found not guilty, you are most likely going to be entitled to a defendant's costs order. This means that the National Taxing Team will consider your file and an itemised bill we prepare showing the time we have spent in preparing your case.

Ordinarily, bills are prepared in strict date order and so there can be a delay of 3 months before it is even submitted to the court for consideration. All PGP bills are prepared within 1 week of acquittal.

Please be warned, however, that it is extremely unlikely that you will receive a full refund of your fees. Much of the expense of a PGP case relates to service rather than the progression that is necessary for the case to succeed. The court will only pay for costs that were necessary, reasonable, and enabled the case to be progressed. We would suggest that a PGP have an expectation of a refund of approximately 15-20% of the fixed fee if acquitted.