



ELITE SILVER PACKAGE

Many of our clients are busy professionals who want to ensure they enlist the best possible representation but they do not require all of the “frills” we provide with our Elite Silver Package.

In addition to guaranteeing a choice of trial counsel, there are many other factors which we feel give a client more peace of mind that we include in this unique package.

Many of the benefits we offer demonstrate our understanding of the importance of communication and discretion. However, to be certain that we can meet our own self-imposed high standards, the Elite Silver package cannot be offered to everyone.

If you are interested in instructing us via this route, please ask to speak to Jeanette Miller directly.

Set out below is a summary of our Elite Silver package benefits:

- **NOT GUILTY - FIXED FEE OF BETWEEN £15,000-£20,000 PLUS VAT DEPENDING ON ISSUES INVOLVED IN THE CASE;**
- **GUILTY – FIXED FEE OF £5000 PLUS VAT;**
- **PERSONAL (UNTIMED) MEETING WITH SENIOR PARTNER AT VENUE OF YOUR CHOICE;**
- **PRIVATE TELEPHONE ACCESS TO JEANETTE MILLER AT THE FOLLOWING LOCATIONS:**
 - DIRECT OFFICE LINE**
 - MOBILE**
 - BLACKBERRY**
 - HOME**
 - PROPERTY ABROAD**
 - PERSONAL ASSISTANT’S DIRECT LINE AND MOBILE**
- **GUARANTEE OF JEANETTE MILLER WORKING SOLELY ON YOUR CASE**
- **FREE PRESS RELATIONS SERVICE**
- **GUARANTEED CHOICE OF ADVOCATE FROM SPECIALIST PANEL INCLUDING QUEEN’S COUNSEL (QC)**
- **PRE-TRIAL CONFERENCE**
- **FAMILY VIP MEMBERSHIP FOR LIFE**
- **ALL CORRESPONDENCE ON YOUR CASE SCANNED AND SENT TO YOU**
- **FREE LAWPACK KIT**
- **FREE COURT DOCUMENTS FOLDER**
- **TRIAL/FINAL HEARING LIAISON TEAM**
- **PRIORITY BILLING IF ACQUITTED**

If this package is of interest to you or your client(s), we have set out more detail about the benefits on the following pages.



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- **NOT GUILTY - FIXED FEE OF BETWEEN £15,000-£20,000 PLUS VAT DEPENDING ON ISSUES INVOLVED IN THE CASE;**

Once we have agreed a fixed fee, should you wish to proceed with the Elite Silver Package, payment can be arranged by one of the following ways:

1. Payment by lump sum

10% discount reimbursed after cleared funds received if payment made in one lump sum within 48 hours of instruction.

2. Payment by instalments

If you would prefer to pay by instalments, we will require a minimum initial payment of £5000 plus VAT to open a file on your behalf.

A further payment of 50% of the balance is required within 48 hours of the first hearing of the case.

Payment of the balance of fees is required once we have notice of the trial date.

- **GUILTY – FIXED FEE OF £5000 PLUS VAT;**

Because we will most likely have a limited period in which to prepare your case, we require full payment to be made upon you placing your instructions with us.

- **PERSONAL (UNTIMED) MEETING WITH SENIOR PARTNER AT VENUE OF YOUR CHOICE**

If you are considering this package we expect you will be an extremely busy person with many other pressures in your daily life in addition to dealing with this prosecution against you.

One of the most important benefits of our Elite Silver Package involves a guarantee that Jeanette Miller will meet with you to discuss your case at length.

The meeting can be arranged at our offices in Manchester or London or at a location of your choosing within the UK.

If you require a meeting abroad, this can also be arranged at an additional premium.

- **PRIVATE TELEPHONE ACCESS TO JEANETTE MILLER AT THE FOLLOWING LOCATIONS:**

We find that communication is key to the success of Geoffrey Miller Solicitors. We will always divulge our various contact details to our clients but a Elite Silver Package member will receive the following additional contact details to ensure a round the clock response.



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JEANETTE MILLER'S DIRECT OFFICE LINE

Jeanette is office based for much of the time in view of her primary role of running the business. However, if she is not available because she is not in the office, her direct line will revert to voicemail and a message can be left. If she is not in the office, the voicemail message will make this clear, and you can reach her or other members of the Elite Silver Package team on the other numbers provided.

JEANETTE MILLER'S MOBILE

This is only ever switched off if Jeanette is in court, on a plane, in a hospital or she is asleep!

JEANETTE MILLER'S BLACKBERRY

See Jeanette's mobile.

JEANETTE MILLER'S HOME

Rarely there, but if she is, you can catch her at home.

JEANETTE MILLER'S PROPERTY ABROAD

Jeanette frequently visits her French home in Nice and if she is there, you can reach her on her French landline.

PERSONAL ASSISTANTS' DIRECT LINES AND MOBILES

Jill Blamire is the office manager of Geoffrey Miller Solicitors and has a very good understanding of all of the Geoffrey Miller clients' service needs.

Jill is responsible for ensuring that the Elite Silver Package clients receive their various updates and scanned correspondence so she also has a good idea of what is happening in every ESP client's case.

- **GUARANTEE OF JEANETTE MILLER WORKING SOLELY ON YOUR CASE**

Jeanette is frequently involved in non-ESP clients' cases and will work on many cases with the designated caseworker from the Geoffrey Miller team. However, to enable Jeanette to conduct her operations role, she does not have sole conduct of any non-ESP case.

If you wish to instruct us as an ESP client, Jeanette will be the case handler, only delegating tasks to other members of the team on rare occasions when this is unavoidable.



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- **FREE PRESS RELATIONS SERVICE**

Dealing with unwanted press attention can add to your concerns about defending prosecution and our press relations service is designed to remove this headache from you. You may already have an agent or PR company who deal with the press on your behalf. There may be restrictions on what can be said as part of a press release. Our press team will liaise with yours on exactly how to manage any attention from the media.

- **GUARANTEED SELECTION OF 1 OF 3 ADVOCATES FROM SPECIALIST PANEL INCLUDING QUEEN'S COUNSEL (QC)**

There are a limited number of barristers whose style and skills make them the country's leaders in the field of alcohol related offences.

Jeanette Miller does not offer her own advocacy services to any client as she is committed to running the business and overseeing the preparation side of our cases. Over the last 11 years of running and managing 2 successful law firms, one of Jeanette's noticeable strengths has been in ensuring that service levels offered to her clients match those more commonly received abroad in countries such as America.

Jeanette's focus on business development have resulted in many impressive achievements such as writing a motoring law kit, producing a fortnightly legal column for motoring magazine, What Diesel Car, and contributing to the ask the experts column in the Sunday Times supplement InGear. Jeanette was also responsible for setting up the expert organisation, AMOL (Association of Motor Offence Lawyers) in 2007 of which she is chief executive and founding president.

Jeanette has used and vetted dozens of barristers over the years and whilst we have an excellent working relationship with numerous counsel we have selected a shortlist of 3 barristers for use by our ESP clients. The ESP panel of approved barristers consists of 3 barristers who are specialists in alcohol cases, one of whom is a QC (Queen's Counsel). They are fully aware of the ESP scheme we operate and know how important our ESP clients are.

- **PRE-TRIAL CONFERENCE**

You may wish to meet with the barrister we have selected prior to your trial to discuss the strategy for the hearing. A conference can be arranged at the barrister's chambers (or at a location of your choice at an additional premium.)



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- **FAMILY VIP MEMBERSHIP FOR LIFE**

VIP membership entitles the member to call Jeanette Miller personally day or night, at no charge (apart from the cost of the call.) If, for some reason Jeanette is not available, the member can call our back up emergency number which is always manned by a qualified motoring lawyer and not by a call centre.

- **ALL CORRESPONDENCE ON YOUR CASE SCANNED AND SENT TO YOU**

Every letter, email, and document sent and received is scanned and sent to a ESP client so you know exactly what we do.

- **FREE LAWPACK KIT**

In May 2007 Jeanette Miller produced a kit for motorists to be able to defend themselves. We know this is not something a ESP client wishes to contemplate but the kit explains much of the legal procedure involved in a trial and in particular in drink related cases. The kit is provided to all ESP clients at the outset of the case free of charge.

- **FREE COURT DOCUMENTS FOLDER**

As mentioned above, we send our ESP clients a great deal of paperwork and we suggest that you file it in the court documents folder we provide and bring this to court on each occasion you are required to attend.

Prior to trial, we will send a fresh set of papers in the same format that has been provided to your trial barrister to make it easier for you to follow the case as it unfolds.

- **TRIAL/FINAL HEARING LIAISON TEAM**

Your trial advocate will be busy on the day of your trial ensuring that your case is effectively tried. To support the trial advocate and guide you through the process, we arrange for a member of the Geoffrey Miller Team to be present at the trial and supporting you at all times when in court.

- **PRIORITY BILLING IF ACQUITTED**

If you are found not guilty, you are most likely going to be entitled to a defendant's costs order. This means that the National Taxing Team will consider your file and an itemised bill we prepare showing the time we have spent in preparing your case.



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Ordinarily, bills are prepared in strict date order and so there can be a delay of 3 months before it is even submitted to the court for consideration. All ESP bills are prepared within 1 week of acquittal.

Please be warned, however, that it is extremely unlikely that you will receive a full refund of your fees. Much of the expense of a ESP case relates to service rather than the progression that is necessary for the case to succeed. The court will only pay for costs that were necessary, reasonable, and enabled the case to be progressed. We would suggest that a ESP have an expectation of a refund of approximately 50% of the fees you pay to us if acquitted.